

Serving our customers at the advisory and execution level since the outbreak of Coronavirus (Covid 19)

Business Continuity Plans have been activated on customer sites to ensure that our people are healthy and using the necessary safety precautions to serve our customers.

To minimise risk of infection for our customers on customer sites, we have partnered with suppliers to provide a supply of masks, hand sanitisers, hand-wash and also offer 'step-up cleaning' (high-frequency cleaning to disinfect high-touch or high footfall areas) and deep cleaning in the form

of *Surface* and *Air* Disinfection.

Depending on the severity levels, we are advising customers on minimising risks through step-up cleaning. We continually keep our customers informed and aware of good hand hygiene habits, social distancing and advising in case of symptoms for the virus. We are also partnering with our customers in the health (hospitals) and aviation sector to help them minimize risks by offering more deep cleaning options for infected areas.

Surface Disinfection

WHY?

To disinfect surfaces, working areas and other associated at risk areas that may have been infected by suspected and/or confirmed cases of Coronavirus patients.

HOW?

Carrying out targeted cleaning and disinfection by using:

- Highly effective chemical disinfectants and sterilants.

Methods include:

- ✓ Surface spray
- Disposable wipers or wipes where possible
- Personal Protective Equipment

Chemicals used:

- Virex II 256
- Oxivir concentrates and wipes
- Avert plus
- Alcohol-based hand rubs



Air Disinfection

WHY?

To disinfect working areas and other associated at risk areas that may have been infected by suspected / confirmed cases of Coronavirus patients.

HOW?

Sterifume service using:

- Disinfectant (Viroff 753) from unique formulation of powerful compositions
- Misting / fogging using ULV machines
- Personal Protective Equipment



Cleaning and Disinfection Strategy

Focus areas for daily and periodic deep cleaning:

✓ High-risk touchpoints



Switches
Lights, lamps



Remote controls



Mini fridges and kettles

✓ Washrooms



Handles
Doors, closets, drawers



HVAC or PTAC control panels



Cleaning items

✓ Hard surfaces



Bathroom handles
Toilet flushes, shower controls, sink faucets



Telephones
Handset and dial pads



Safes
Handles, buttons



Toilets
Seats, splash walls



Tables



Desks

Additional Products / PPE

WHY?

Your safety is important. ISS advises use of Personal Protective Equipment when cleaning. The PPE shown here is only a recommendation.



Face Mask



Nitrile Gloves



Safety Goggles



Microfibre Cloths



Gown

**Please contact ISS India Supply Chain and Procurement for more information / ordering*

Putting **People First**, always ...

And helping our customers achieve their purpose

